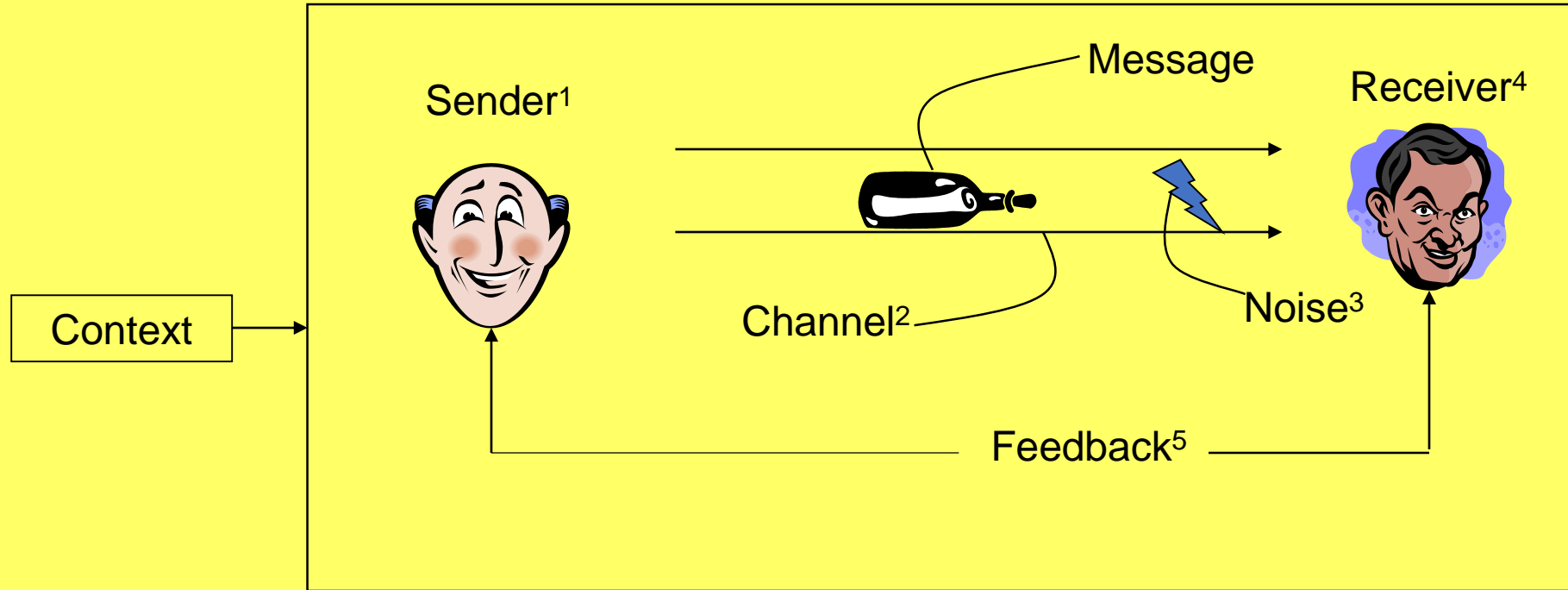


Communication Process Diagram Example



1 – The sender must decide and articulate the message he/she wants to send.

2 – The sender must decide what is the best channel through which to send the message, such as written, verbal, and face-to-face.

3 – The message is often degraded due to sound, internal and/or external.

4 – Did the receiver interpret the message as the sender intended?

5 – The sender and/or receiver will not know for certain that the message was received as intended without feedback. Either party may initiate the feedback process. Examples include summarizing or paraphrasing the message.